

FOR EQUIPMENT SERVICE CALL

TELESERVE™
800-833-7050

The Dispatcher Will:



REQUIRE

- ▶ Zip Code for Equipment Information
- ▶ Tag Number of Equipment



CONFIRM

- ▶ Account Name
- ▶ Address
- ▶ Equipment Needing Service



REQUEST

- ▶ Contact Name
- ▶ Contact Phone Number
- ▶ Description of the Problem
- ▶ Service Vendor Information (if needed)

NOTE: If the problem is especially urgent, please indicate this to the TELESERVE™ dispatcher.

TELESERVE™ PROCEDURES

